HS Ontap is a new retainer service for organisations that need access to expertise on equality and social justice, when this is required without the cost of having someone on the payroll. Hári Sewell is highly regarded as an expert in the field, having operated at executive level in health and social care, in regulation and in central government.

The model is simple; you pay a monthly fee and Hári will be on tap to help you and your workforce think though or deliver on pressing issues related to equality and social justice. Imagine there is a complex grievance in which race or ethnicity is a feature or where a tender is being written or an inspection is imminent and you need flexible expertise that is not available in-house. This is where HS Ontap becomes valuable. For a reasonable fixed cost expertise will be available.

**Depending on your anticipated level of demand you may choose the basic, advanced or deluxe tariff. See the table on page 3 for a summary of your entitlements with each tariff.**

Examples of domains in which expertise is required:
- Complaints
- Consultation via phone call; document review or meeting
- Employee relations
- HR/Personnel matters
- Service models (advice)
- Equality Impact Assessments
- Half day training / development session
- Facilitation of an away day
Hári Sewell is Founder and Director of HS Consultancy and the former Executive Director of Health and Social Care in the NHS, where his responsibilities included learning and organisational development. Hári is an honorary Senior Visiting Fellow at University of Central Lancashire, and was editor of the Journal Ethnicity and Inequalities in Health and Social Care. He was the founder and chair of the National Social Care Strategic Network (Mental Health) until November 2010. Hári was part of the Marmot Review of Health Inequalities post 2010. Hári is widely published with books, chapters and peer reviewed articles appearing regularly.
### All included in monthly retainer

<table>
<thead>
<tr>
<th>Service</th>
<th>Basic</th>
<th>Advance</th>
<th>Deluxe</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Phone calls</strong> 1 unit = 30 min phone</td>
<td>10</td>
<td>15</td>
<td>30</td>
</tr>
<tr>
<td><strong>Document review</strong> 1 unit = 20 pages</td>
<td>2</td>
<td>5</td>
<td>Unlimited</td>
</tr>
<tr>
<td><strong>Meeting attendance or project work</strong> 1 unit = half a day</td>
<td>0</td>
<td>2</td>
<td>5</td>
</tr>
</tbody>
</table>

### Costs

**Basic**: £1750 per calendar month plus VAT  
**Advanced**: £2500 per calendar month plus expenses plus VAT  
**Deluxe**: £3500 per calendar month plus expenses plus VAT  

Minimum term is three months

### The small print

Allowances are per month (i.e. not rolled forward cumulatively)  
Phone calls will be responded to Monday to Friday within 4 hours. If a longer call is needed this will be scheduled within the next 48 hours. Meetings will be scheduled in line within mutual availability. Every effort will be made to free up availability for urgent meetings.  
Where necessary technological solutions will be used.  

Communication and access to HS Ontap from employees other than the main contact will need prior written authorisation from the main contact (email or text is fine).

### For further information contact:

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